



### **EMPOWERING YOUTH LEAVING CARE AT 18:**

LEARNINGS FROM PROVIDING AFTERCARE SERVICES







# Aftercare Program 2016-2019

CSA started 2016 with 16 Care Leavers (CLs) Partnership with AFEC in 2019

As of December 2019

# Preparatory Training – offered to over 800 youth

- Health Awareness
- Healthy Life Choices
- Life Skills (communication, critical thinking....)
- Computer Literacy
- Conversational English
- Financial Literacy

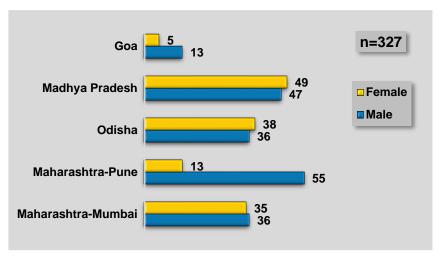
# Bridge to Adulthood (B2A) – enrolled 327 CLs

- Career Counseling
- Creation of Career Plan
- Financial Support for Education and Housing
- Help with Interview Skills and Job Placement
- Mentoring for 2 years after Job Placement
- Peer Support Network

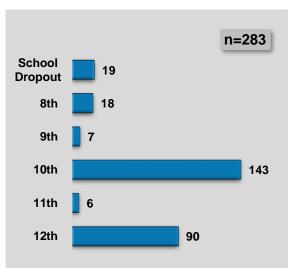




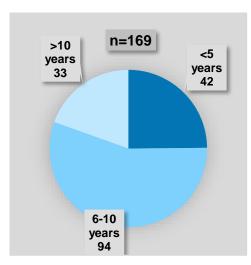
# Demographics



**Gender Distribution** 



**Educational Level** 



**#Years in CCI** 

CLs are enrolled regardless of educational level at 18





### Education Paths – 3 choices

### **Short Term Skill Training**

3-6 months

ICICI, EduBridge, Tata Strive

Retail, Office Admin, Hospitality

#### **Long Term Skill Training**

6 months – 2 years

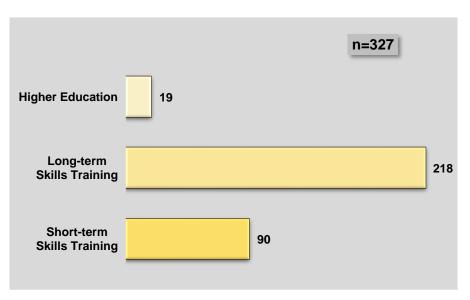
Miga, Vedanta, ITI Govt & Private

Paramedic, Mechanic, Graphic Design

## **Higher Education – degree** >2 years

Govt & Private Colleges

Computers, Engineering, Social Work



Education Path Choices for all CLs





# Types of Careers

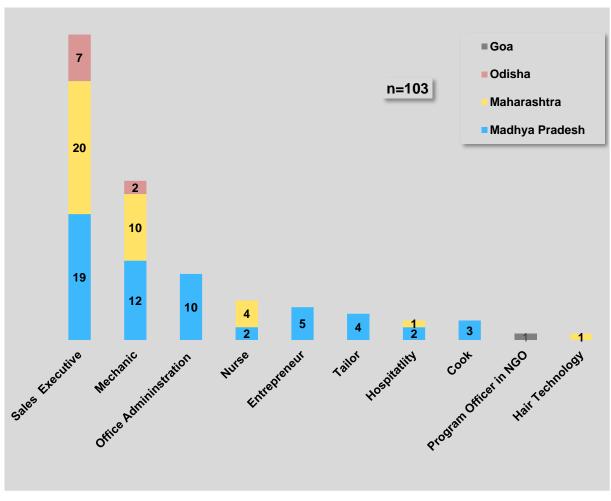
#### 103 of 327 CLs

have completed their education, and were all placed in jobs (100%)

Rest are pursuing education

All impacted by COVID-19 (discussed later)

Only 6 of 327 CLs dropped out (2%)

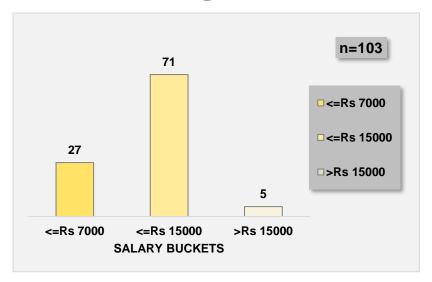


Job Types across Locations

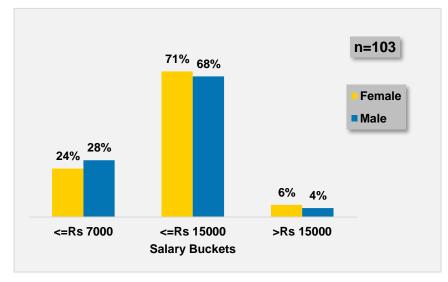




# **Earning Potential**



Salary Distribution of Employed CLs



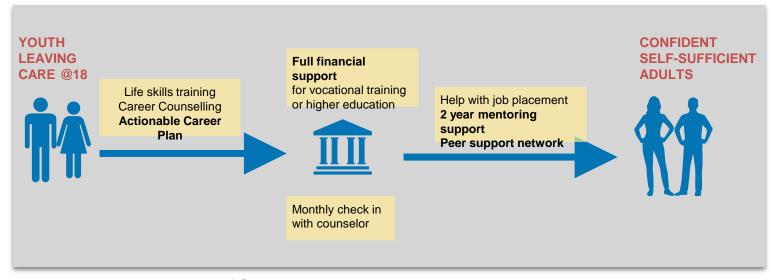
Impact of Gender on Salary

- Two-thirds are earning between Rs 7000 and Rs 15000 per month
- Gender does not seem to impact salary distribution
- Looking at impact of length of course on salary, comparison to minimum wage





# Discussion of Program



Bridge to Adulthood Theory of Change

#### **Enrollment**

- CLs recruited from CSA-affiliated CCIs, Aftercare homes, CWC, DCPU, District Women and Child Development
- Need to form partnerships and create steady stream of CLs





## Continuous Improvement and Scalability

#### Life Skills Training

- Compressed, cost-effective, scalable
- Piloting digital delivery with smartphones
  Conversational English and Financial Literacy 150 CLs to be
  enrolled this year

#### Mentoring

Crucial component

#### **Cost of Aftercare Program Delivery**

- Direct and Indirect
- Approximate average cost Rs 60,000/CL
- ROI 1500% (assuming Rs 2000/month wage increase over daily wage earner
- Tech deployment to support staff and increase productivity





### Data collection

Focus on <u>outcomes</u>, data driven, continuous improvement Steady employment for a CL 2 years after job placement

#### **External Metrics**

- #of CLs entering program
- #completed course/#dropped out
- #of CLs employed
- Initial salary
- Salary and well being after 2 years

#### **Internal Metrics**

- Time to create career plan
- Time it takes to find a job
- Types of career paths and choices
- Average salaries, comparison to minimum wage
- Types of careers and training courses that maximize earning potential
- Cost for each CL (direct and indirect)





#### **Follow up Topics to Address**

- Mental Health
- Long term implications of COVID-19
- Longitudinal assessment of program impact on CLs



A solution that matches the scale of the problem





### Effect of COVID-19

